

# The Renewal Center Privacy Policy

## 1. Our Commitment

The Renewal Center respects the privacy of our donors, volunteers, and website visitors. We are committed to protecting your personal information and being transparent about the data we collect.

## 2. Information We Collect

We collect information that you voluntarily provide to us, such as:

- Contact Information: Name, address, email, phone number.
- Donation Information: Payment information processed securely via [e.g., Stripe/PayPal]. We do not store credit card numbers.
- Website Usage Data: IP addresses and cookies to improve your browsing experience.

## 3. How We Use Your Information

We use your information to:

- Process donations and event registrations.
- Send newsletters, updates, and fundraising appeals (with opt-out options).
- Analyze website traffic to enhance user experience.
- We will not sell, rent, or exchange your personal information with any other entity for third-party marketing purposes.

## 4. Data Sharing

We may share data with trusted service providers (e.g., email platforms, donation processors) who assist in our operations, provided they maintain strict confidentiality.

## 5. Data Security

We use industry-standard security measures, including SSL certificates, to protect your information from unauthorized access.

## 6. Your Rights and Choices

- Opt-Out: You can opt-out of receiving emails or mailings by clicking "unsubscribe" or contacting us.
- Correction/Deletion: You may request to review, update, or delete your personal information.

## 7. Changes to This Policy

We may update this policy. The "last updated" date will be revised accordingly.

## 8. Contact Us

For questions regarding this policy, please contact us at:

The Renewal Center

722 Adams St. Monroe, LA 71201

[help@renewalcenternela.org](mailto:help@renewalcenternela.org)

(318)605-2974